

Keeping Americans connected to medical experts with telehealth

As we continue to learn about COVID-19 many American's are being asked to remain home to help contain the community spread of this virus. We understand the level of sacrifice people are making during this time to protect themselves, their families, and others.

Adhering to the call to "stay home, stay safe, and stop the spread of the virus" should not totally disrupt our way of life. Keeping Americans connected is critical to our ability to not only survive the current pandemic, but to thrive in its aftermath as well. That's why we remain steadfast in our commitment to keep Americans connected to each other and vital services by providing affordable, high-speed internet access and ongoing, reliable wireless service.

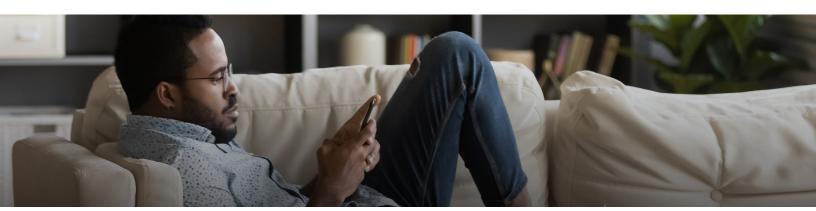
In the days and weeks ahead, as more becomes known about this virus and its spread, medical professionals are increasingly relying on web-based visits and telehealth options to diagnose and treat patients, all while guarding against further viral spread. Taking advantage of the technological advancements that make telemedicine accessible and a viable means of care should not be a luxury; it's an option from which all Americans should be able to benefit.

A telehealth program from virtually everywhere

While continuous connection and access to telehealth and telemedicine solutions is the goal, we know that too many Americans still remain on the wrong side of the digital divide. In this moment of national need, we're doing our part to create new opportunities to connect the more than 21.3 million Americans who remain offline. No matter if they are an at-risk patient in a vulnerable state, live far away from a local hospital, or have families quarantined in their homes, the need for access to telehealth services is now more critical than ever. For individuals without mobile devices and network access, this presents a serious challenge.

We're standing ready to support today!

T-Mobile now offers a special device and service plan that can empower Americans when it's needed most to access telehealth providers via a phone chat and video calls.



We enable customers to connect with an easy-to-use telehealth solution in their own home to empower real-time healthcare. This will allow them to meet with their healthcare providers virtually and send important health data from the comfort of their home. It's more convenient and safer than in-office visits, and can offer peace of mind to those seeking care in their time of greatest need.

\$45/line/month plus applicable taxes

- Includes Samsung Tab A or iPad 32GB 7th Generation (fully subsidized) for each line
- Minimum 12-month commitment expected

12-months consecutive service on qualifying plan required for device subsidy pricing; if you cancel early, you may be charged a subsidy repayment (1/10th of subsidy per month remaining).

Please email <u>telehealthservices@t-mobile.com</u> or call 1-888-675-0208 for more details.